Enough of those people from CSD or others picking on Sorenson people. Sorenson people are trying their darnest to provide the services to deaf community. Those troublemakers are looking for trouble and are ungrateful people...Sorenson started the Envision and Videophone. Others want their limelight and badmouthing Sorenson. ADA was not there when Videophone started and to these days, ADA has not been an excellent tool for any of us, deaf people despite they made those laws were not abide by many other agencies...We do not make troubles for them the way Other D Link organization did for Sorenson...Enough is enough...You guys wake up and do something to tell those people stop picking on Sorenson. Thank you. I love and breathe for Sorenson...waiting period for VRS has been improving these days. "Silence is Golden" It breaks the sound barrier between hearing and deaf world!